



Haverling

LONDON BOROUGH

STAGE THREE CHILDREN'S COMPLAINT REVIEW PANEL REPORT (HAV300948) AGENDA

10.00 am	Friday 22 May 2026	Committee Room 1- Town Hall/ HYBRID
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INDEPENDENT PANELLISTS:

Ms Carol Canary

Ms Nicola Manners

Ms Dawn Hutcheon

For information about the meeting please contact:

Bernadette Lynch

e-mail: bernadette.lynch@haverling.gov.uk

Please would all Members and officers attending ensure they sit in their allocated seats as this will enable correct identification of participants on the meeting webcast.

AGENDA ITEMS

1 CHAIR'S ANNOUNCEMENTS

The Chair will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

2 APOLOGIES FOR ABSENCE & SUBSTITUTE MEMBERS

(If any) - receive

3 EXCLUSION OF THE PUBLIC

4 GUIDANCE NOTES FOR COMPLAINANTS (Pages 3 - 6)

Guidance notes attached.

Children's Social Care Complaints, Comments & Compliments Policy available upon request.

5 STAGE THREE CHILDREN'S COMPLAINT REVIEW PANEL REPORT (HAV300948) (Pages 7 - 68)

Exempt report attached.

Zena Smith
Head of Committee and
Election Services